Four Critical Actions for Schools
Responding to Incidents, Disclosures and Suspicions of Child Abuse

**PROTECT**

1. **Responding to an Emergency**
   - If there is no risk of immediate harm, go to Action 2.
   - If a child is at immediate risk of harm, you must ensure their safety by:
     - separating alleged victims and others involved
     - administering first aid
     - calling 000 for urgent medical and/or police assistance to respond to immediate health or safety concerns
     - identifying a contact person at the school for future liaison with Police.
   - Where necessary, you may also need to maintain the integrity of the potential crime scene and preserve evidence.

2. **Reporting to Authorities**
   - As soon as immediate health and safety concerns are addressed, you must report all incidents, suspicions and disclosures of child abuse as soon as possible. Failure to report physical and sexual child abuse may amount to a criminal offence.
   - If a child is at immediate risk of harm, go to Action 2.
   - If there is no risk of immediate harm, you must ensure their safety by:
     - preserving evidence.
     - Where necessary, you may also need to maintain the integrity of the potential crime scene and preserve evidence.

3. **Contacting Parents/Careers**
   - Your Principal must consult with DHHS Child Protection or Victoria Police to determine what information can be shared with parents/careers. They may advise:
     - **not to contact** the parents/career (e.g. in circumstances where the parents are alleged to have engaged in the abuse, or the child is a mature minor and does not wish for their parent/carer to be contacted)
     - **to contact** the parents/careers and provide agreed information (this must be done as soon as possible, preferably on the same day of the incident, disclosure or suspicion).
   - You must also report to:
     - Victoria Police
     - DHHS Child Protection
     - Government Schools
     - Catholic Schools
     - Independent Schools

4. **Providing Ongoing Support**
   - Your school must provide support for children impacted by abuse. This should include the development of a Student Support Plan in consultation with wellbeing professionals. This is an essential part of your duty of care requirements.
   - Strategies may include development of a safety plan, direct support and referral to wellbeing professionals.
   - You must follow the Four Critical Actions every time you become aware of a further instance or risk of abuse. This includes reporting new information to authorities.

**Within the School**
- **Victoria Police**: You must report all instances of suspected child abuse involving a school staff member, contractor or volunteer to Victoria Police.
- **Government Schools**: You must also report internally to:
  - School Principal and/or leadership team
  - Employee Conduct Branch
  - DET Security Services Unit
- **Catholic Schools**: You must also report all instances of suspected sexual abuse (including grooming) to Victoria Police.
- **Independent Schools**: You must also report to:
  - School Principal and/or chairperson

**Within the Family or Community**
- **DHHS Child Protection**: You must report to DHHS Child Protection if a child is considered to be:
  - in need of protection from child abuse
  - at risk of being harmed (or has been harmed) and the harm has had, or is likely to have, a serious impact on the child’s safety, stability or development.
- **Victoria Police**: You must also report all instances of suspected sexual abuse (including grooming) to Victoria Police.
- **Government Schools**: You must also report to:
  - School Principal and/or leadership team
  - DET Security Services Unit
- **Catholic Schools**: You must also report to:
  - School Principal and/or leadership team
  - Diocesan education office
- **Independent Schools**: You must also report to:
  - School Principal and/or chairperson

If you believe that a child is not subject to abuse, but you still hold significant concerns for their wellbeing, you must still act.
This may include making a referral or seeking advice from Child First (in circumstances where the family are open to receiving support), or to DHHS Child Protection or Victoria Police.

**Contact**
- **DHHS Child Protection**: Area
  - North Division: 1300 664 9777
  - South Division: 1300 655 795
  - East Division: 1300 360 391
- **East Division (Rural)**: 1800 075 599
- **West Division**: 1300 664 9777
- **After Hours**: After hours, weekends, public holidays: 13 12 78
- **Child First**: www.dhs.vic.gov.au
- **Victoria Police**: 000 or your local police station
- **Det Security Services Unit**: (03) 9589 6266
- **Student Incident and Recovery Unit**: (03) 9637 2934
- **Employee Conduct Branch**: (03) 9637 2955
- **Diocesan Office**: Melbourne: (03) 9267 0228
  - Ballarat: (03) 5373 7135
  - Sale: (03) 5622 6600
  - Sandhurst: (03) 5443 2377
- **Independent Schools Victoria**: (03) 9825 7200

* A reasonable belief is a deliberately low threshold. This enables authorities to investigate and take action.